

Return Merchandise Form

Date: _____

Hyperline Systems Canada Ltd. has a return policy, with the exclusion of categories listed in our return policy online at hyperline.com.

Shipping Instructions:

1. The RMA number must be provided by Customer Service, and must be clearly marked on the outside of the box(s)
2. Ship only the items that are authorized

3. Ship return items to the following address unless otherwise specified:
 Hyperline Systems Canada Ltd. Warehouse
 Attn: Receiving Department,
 1877 Mayors Way
 Metcalfe, ON K0A 2P0 Canada

Shipments received by Hyperline without an RMA number will be refused. **To return an item, just follow the steps below:**

STEP 1 FILL OUT SHIPPING INFORMATION

Name: _____ SO/PO #: _____
 Address: _____ Suite/Apt.: _____ City: _____
 State: _____ Zip: _____ Country: _____
 Telephone: _____ Email: _____

STEP 2 HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN/EXCHANGE?

Credit Refund Exchange (Please fill out step 4 below)

STEP 3 LIST ITEM(S) YOU ARE RETURNING, INCLUDING REASON FOR RETURN

QTY.	SKU	DESCRIPTION	REASON

Additional comments

Reasons for return legend (fill in letter above)

A. Damaged	F. Not as Described
B. Defective	G. Not as pictured
C. Dissatisfied	H. Shipping Damage
D. Incorrect Item Shipped	I. Arrived Late
E. Ordered wrong product	

Continued on next page

STEP 4**LIST ITEM(S) YOU WANT TO EXCHANGE OR REPLACE**

IF APPLYING FOR CREDIT/REFUND SKIP THIS STEP

QTY.	SKU	DESCRIPTION

**Customer
signature****Hyperline return
approval signature****STEP 5****ENCLOSE AND RETURN**

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and blank warranty cards). Send your package to:

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Attn: Receiving Department,
1877 Mayors Way
Metcalfe, ON K0A 2P0 Canada

Replacement Policy: Products purchased through Hyperline and under warranty* may be returned for replacement through completion of this form.

*Under warranty (Must provide original order number and date in order to verify warranty coverage.)