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Return Merchandise Form

Hyperline Systems Canada Ltd. has a return policy, with the exclusion of categories listed in our return policy online at <u>hyperline.com</u>.

Shipping Instructions:

- 1. The RMA number must be provided by Customer Service, and must be clearly marked on the outside of the box(s)
- **2.** Ship only the items that are authorized

Refund

 Ship return items to the following address unless otherwise specified: Hyperline Systems Canada Ltd. Warehouse Attn: Receiving Department, 1877 Mayors Way Metcalfe, ON K0A 2P0 Canada

Date:

Shipments received by Hyperline without an RMA number will be refused. **To return an item, just follow the steps below:**

STEP 1 FILL OUT SHIPPING INFORMATION

Name:	SO/PO #:	
Address:	Suite/Apt.: City:	
State:	Zip: Country:	
Telephone:	Email:	

STEP 2 HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN/EXCHANGE?

Credit

Exchange (Please fill out step 4 below)

STEP 3 LIST ITEM(S) YOU ARE RETURNING, INCLUDING REASON FOR RETURN

QTY.	SKU	DESCRIPTION	REASON

Additional comments

Reasons for return legend (fill in letter above)

- A. Damaged
- F. Not as DescribedG. Not as pictured
- B. DefectiveC. Dissatisfied
- H. Shipping Damage
- I. Arrived Late
- I. Arrived La
- **D.** Incorrect Item Shipped**E.** Ordered wrong product

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STEP 4 LIST ITEM(S) YOU WANT TO EXCHANGE OR REPLACE

QTY.	SKU	DESCRIPTION

Customer signature

Hyperline return approval signature

STEP 5 ENCLOSE AND RETURN

Enclose the Return Form and a copy of the invoice along with the merchandise packed in the original manufacturer's packaging & condition they were received in (you must include all packaging materials and blank warranty cards). Send your package prepaid and insured to:

Hyperline Systems Canada Ltd. Warehouse Attn: Receiving Department, 1877 Mayors Way Metcalfe, ON K0A 2P0 Canada Replacement Policy: Products purchased through Hyperline and under warranty* may be returned for replacement through completion of this form.

IF APPLYING FOR CREDIT/REFUND SKIP THIS STEP

*Under warranty (Must provide original order number and date in order to verify warranty coverage.)