

# Return Merchandise Form

Date: \_\_\_\_\_

Hyperline Systems Canada Ltd. has a return policy, with the exclusion of categories listed in our return policy online at [hyperline.com](http://hyperline.com).

**Shipping Instructions:**

1. The RMA number must be provided by Customer Service, and must be clearly marked on the outside of the box(s)
2. Ship only the items that are authorized

3. Ship return items to the following address unless otherwise specified:  
Hyperline Systems Canada Ltd. Warehouse  
Attn: Receiving Department,  
1877 Mayors Way  
Metcalfe, ON K0A 2P0 Canada

Shipments received by Hyperline without an RMA number will be refused. **To return an item, just follow the steps below:**

**STEP 1 FILL OUT SHIPPING INFORMATION**

Name: \_\_\_\_\_ SO/PO #: \_\_\_\_\_  
 Address: \_\_\_\_\_ Suite/Apt.: \_\_\_\_\_ City: \_\_\_\_\_  
 State: \_\_\_\_\_ Zip: \_\_\_\_\_ Country: \_\_\_\_\_  
 Telephone: \_\_\_\_\_ Email: \_\_\_\_\_

**STEP 2 HOW WOULD YOU LIKE US TO HANDLE YOUR RETURN/EXCHANGE?**

Credit      Refund      Exchange (Please fill out step 4 below)

**STEP 3 LIST ITEM(S) YOU ARE RETURNING, INCLUDING REASON FOR RETURN**

QTY.	SKU	DESCRIPTION	REASON

Additional comments

**Reasons for return legend** (fill in letter above)

- |                                  |                            |
|----------------------------------|----------------------------|
| <b>A.</b> Damaged                | <b>F.</b> Not as Described |
| <b>B.</b> Defective              | <b>G.</b> Not as pictured  |
| <b>C.</b> Dissatisfied           | <b>H.</b> Shipping Damage  |
| <b>D.</b> Incorrect Item Shipped | <b>I.</b> Arrived Late     |
| <b>E.</b> Ordered wrong product  |                            |

*Continued on next page*

